



What is Microtransit/On-Demand service?

Microtransit is a dynamic on-demand mode of passenger transportation that provides transit-like service on a smaller, more flexible scale. Microtransit gives you the freedom and flexibility to plan your trips according to your schedule.

TCRTA's microtransit service (TRANSPORT) is an accessible, curb-to-curb, shared-ride, on-demand service with a flexible on-call schedule allowing you to request a trip, as needed, within a designated service zone. Using the TRANSPORT App, riders request a vehicle to pick them up and drop them off at their desired location. TRANSPORT's technology matches passengers heading in the same direction and books them into a shared vehicle, so other passengers may be picked-up and dropped-off during your trip.

Who can use TRANSPORT?

This service is open to the public with no certification necessary for use. All TRANSPORT vehicles are wheelchair equipped and ADA accessible.

How much does TRANSPORT cost?

Fares are \$5 per person for a one-way trip (\$4 for any trip that begins or ends at a Transit Center). ADA Paratransit-eligible riders pay \$3 per one-way trip but must show proof of eligibility when boarding (effective April 1, 2024).

What are TRANSPORT's operating hours?

Service hours vary by service zone.

How do I book a TRANSPORT ride?

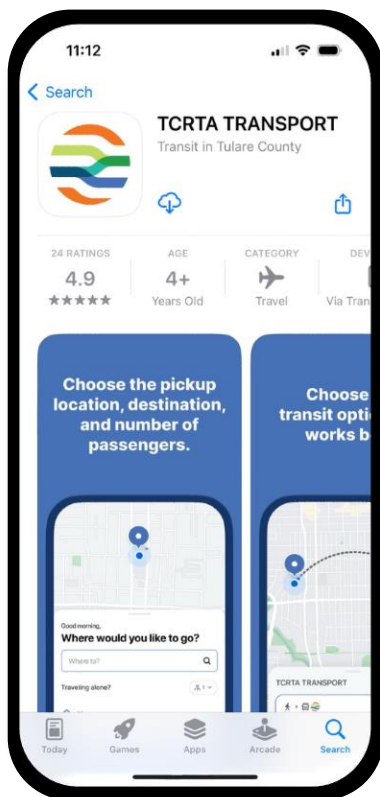
See the reverse side of this flyer for instructions on how to book a ride via the TRANSPORT app. For more information, or to book a call by phone, call (559) 372-2290.

How to ride TRANSPORT



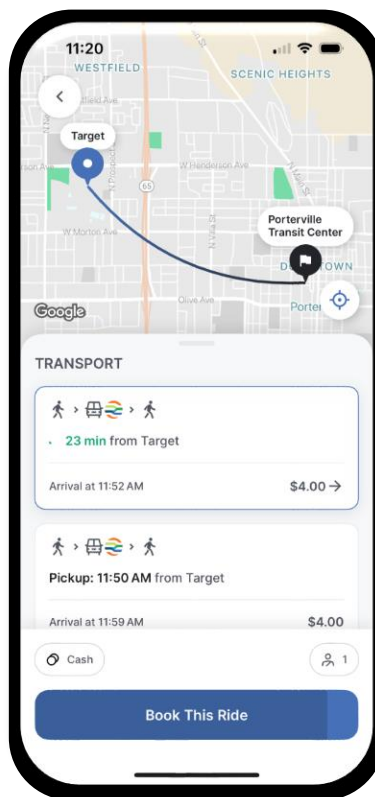
Let TCRTA Transport you around Tulare County.

Download the TRANSPORT app or call (559) 372-2290 to get started today.



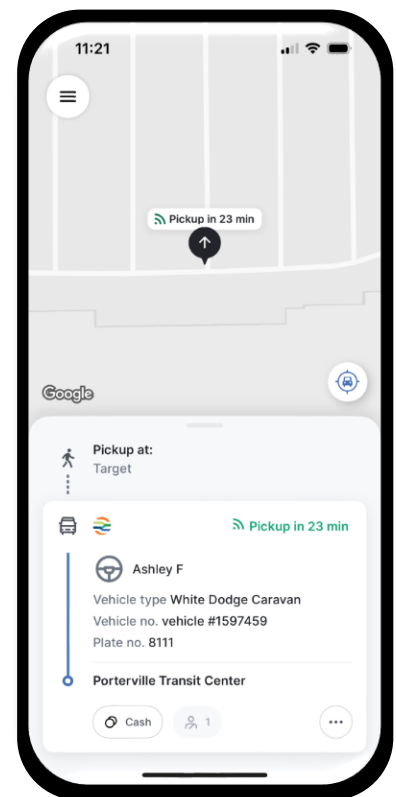
1. Create an account.

Download the **TCRTA TRANSPORT** app from the App Store or Google Play Store and follow the simple signup steps.



2. Book a ride.

Enter your pickup and dropoff addresses, then choose the ride option that works best for you by tapping **Book This Ride**.



3. Meet your driver.

We'll assign you a virtual bus stop - a pickup spot nearby that helps us avoid detours. Check the app to find out exactly where it is.